

Pool Q&A

UPDATED MAY 2019

Where can I find a summer pool schedule for the indoor and outdoor pools?

At ClubGreenwood.com, the Service Desk, Welcome Desk and pool office. Please observe pool schedules, one for the indoor pool and one for the outdoor pool. Note that the pool schedule is updated monthly and changes seasonally.

When are the lifeguards on duty at the outdoor pools?

11:00am-5:00pm, Monday-Friday starting May 27.
10:00am-5:00pm, Saturday-Sunday starting May 25.

At what age can I leave my child at the pool?

- **12 and under** – parent must escort child to the pool and check-in with the lifeguard; available during lifeguard hours only; PARENT MUST REMAIN ON THE PREMISES
- **13-17 years** without junior certification - parent must escort child to the pool and check-in with the lifeguard; available during lifeguard hours only; PARENT MUST REMAIN ON THE PREMISES
- **13-17 years** with junior certification – ok to use unsupervised at any time

When is the slide open?

The first half of every hour and ONLY when lifeguards are on duty. This is so kids that cannot go down the slide can enjoy the deep part of the splash pool.

When is Summer Nights By The Pool?

Family Night: June 7, July 26, and August 23.

Adult Only: (no float) July 12 and August 9.

6:00-8:00pm. Lifeguards will be on duty, pool float will be in the lap pool, activities and refreshments will be available for Family Night.

When does Camp Greenwood swim during the week?

Camp Greenwood is scheduled to swim **Monday - Thursday, 11:00am-2:30pm**, however this time may vary due to camp activities and weather.

May I bring lunch and snacks to the pool?

No outside food or beverages are allowed within Club Greenwood facilities.

When is the basketball hoop available?

Monday-Friday, 12:00-3:15pm Saturday and Sunday, 12:00-4:30pm

When does the swim team practice?

Please check the Pool Schedule to see the Tiger Sharks practice schedule.

May I use my phone and computer by the outdoor pool?

Yes, mobile communication devices may be used on the outdoor pool deck. We have wireless internet access by the outdoor pools as well. Connect to Wi-Fi with the case sensitive password **clubgreenwood**.

What are the slide rules and regulations?

- No riders under 2 years old
- Riders between 2-3 years must be caught at the bottom by an adult
- Ages 4+ may ride unassisted
- Only one person on the slide at a time
- No adults on slide
- No sitting on parents laps to ride
- Lifeguards monitor slide when it's open
- The pool must be clear at the bottom of the slide before the next rider can slide

What are the pool float hours and rules?

Monday-Friday, 12:30-3:15pm

Saturday and Sunday, 12:00-4:30pm

Each of the three pool floats will have rules established by the lifeguards. All pool float usage will be managed by the lifeguards. For the safety and well-being of everyone, please follow the direction of the lifeguards. A swim test will be administered if deemed necessary.

What are the rules about the adult pool?

The adult pool and adult pool deck are for members 18 years and older. Please accommodate parents with strollers accessing the ramp and pathway through the deck area. Please refrain from using inflatables in the adult pool.

Why are there fewer lap lanes available throughout the day?

To best serve all of our members. The adult pool is for adults 18 and over, the splash pool serves children from infants through tweens, the indoor and outdoor lap pools accommodate lap swimmers, programs and children from tweens to 17.

When would the outdoor pool close due to weather?

If the lifeguards see any lightning, they will clear the pool. If time and space permits, during lifeguard hours, the guards will guard inside and then reassess the weather. If lightning disappears the guards will return to their stands outside during lifeguard hours.